

Quality Policy Statement

Charter Castings Limited is committed to supplying its customers with products that comply with contractual requirements, are competitively priced and delivered punctually.

Furthermore, recognising the context of the organisation, Charter Castings Limited also aims to fulfil the needs and expectations of all interested parties along with its statutory and regulatory obligations.

To achieve these aims Charter Castings Limited have developed a Quality Management System which:

- Defines the processes we employ.
- Evaluates risks and opportunities related to the organisation.
- Sets quality objectives that maximise customer satisfaction and minimise customer complaints.
- Ensures sufficient resources are available to support the Quality Management System and meet customer product requirements.
- Trains and develops our employees to ensure competence in their processes.
- Ensures each employee is made aware of their responsibilities and continuing role in promoting Quality through relevant procedures and process instructions.
- Continually improves the effectiveness of the Quality Management System by monitoring and reviewing our performance.



Adrian Shaw, Managing Director

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